



Plews & Edelmann
 1550 Franklin Grove Road
 Dixon, IL 61021

LABOR CLAIM REQUEST

All sections must be completed. All submissions must be typed. No handwritten requests will be accepted. See eligibility requirements on Page 2.

WAREHOUSE INFORMATION		
Company Name:	Acct #:	Date:
Address:	DC# / Location:	Phone:
City:	Contact Name:	
State:	Zip:	E-mail:

JOBBER INFORMATION		
Company Name:	Acct #:	Date:
Address:	Store#:	Phone:
City:	Contact Name:	
State:	Zip:	E-mail:

SERVICE FACILITY / INSTALLER INFORMATION			
Company Name:	Technician Name:		
Address:	E-mail:		
City:	State:	Zip:	Phone:

VEHICLE INFORMATION			
Owner Name:	Make:	Transmission: Automatic Manual	
E-mail:	Model:	AWD FWD RWD 4X4	Power Steering:
Phone:	Sub-Model:	Electric Diesel	Yes No
VIN:	Engine Size:	Hybrid Turbo	Hydroboost:
Year:	Accident Involved:	Yes No	A/C: Yes No

PRODUCT INFORMATION			
PS Hose	Rack & Pinion	Turbo Oil Lines	Date of Installation:
PS Pump	Gear Box	Other	Date of Failure:
Mileage at Installation:		Mileage at Failure:	
Part Number:	Flushed System	Reservoir Flush	Provide type and brand of fluid used:
Edelmann Elite DNA # (Hard Parts Only):			
Provide detailed description of product failure and any damage:			
Resolution of problem:			

CLAIM INFORMATION		
Submit claim form to receive RGA Number before shipping unit to Plews & Edelmann. Claim must include completed form, original purchase receipt including date, original service repair order with parts and labor bill and alleged failed part. <i>See page 2 for return shipping instructions.</i>		
Total Labor Hours:	Labor Rate*:	Total Labor Cost:
DISCLAIMER: Acceptance or payment of the claim does not indicate product failure was the fault of the manufacturer or distributor. * Labor rate is limited to a maximum labor reimbursement of \$60/hour.		Total Parts Cost:
		Total Claim Amount:

I hereby certify that the information on this claim is true and correct and that I have included all required documents.

Name of person submitting claim (please print):	Signature:
Date:	

To be eligible for labor reimbursement:

1. Hard parts must be returned within 100 years or 1,000,000 miles from the date of purchase, whichever comes first. See full hard parts warranty: [Edelmann Elite Warranty](#)
All other products, see our standard warranty: [Plews & Edelmann Standard Warranty](#)
2. The unit must be shipped freight paid. Shipping charges will be reimbursed if the unit is found to be defective.
3. Complete page 1 of the Labor Claim Request form and submit to receive RGA # before returning. Submit form online [here](#) or email to: RGA@PLEWS.COM
4. Prepare the unit and all paperwork for return to Plews. Keep a copy of all documentation and tracking number for shipment. Include the following:
 - Completed Labor Claim Request Form LC-01
 - Original receipt of purchase
 - Original service repair order, must include parts and labor bill
 - Unit bagged or wrapped to protect from leaking and tagged with RGA#
5. Only units with an assigned Plews RGA # will be accepted. Cut out the label below, mark with RGA # and securely attach to shipping carton.
 - * Claims will be honored if the unit meets the above requirements and is found to be defective in material or workmanship.
 - ** Claims which are incomplete or contain fluid soaked paperwork will be returned or issued credit at the discretion of Plews.
 - *** Credit will be issued based on our labor reimbursement policy for the product. Allow 4-6 weeks for processing.
 - **** Any unit found to be defective will not be returned and will be the property of Plews.
 - ***** Labor claims will only be considered for professionally licensed installations